



**Message: RE: Email change needed**

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**✉ RE: Email change needed**

**From** Carrie Hoelscher **Date** Wednesday, March 1, 2017 8:20 AM  
**To** Kraft, Emily  
**Cc**  
**Journal Recipients** Emily.Kraft@oa.mo.gov

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 **image001.jpg** (3 Kb HTML)  **image002.png** (7 Kb HTML)

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Hi Emily,

Thrive is wanting to know if Gina's email has been changed in the database yet. She's trying to work in the database and complete monthly client forms but is unable to do so, she says she keeps getting an "access denied" message when she attempts to login. She's tried using her old email address, as well as her new one.

Thanks for checking!  
Carrie

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**From:** Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]  
**Sent:** Thursday, February 16, 2017 8:33 AM  
**To:** 'Carrie Hoelscher'  
**Subject:** RE: Email change needed

I've let ITSD know of the change needed and will let you know when I hear that it's been done.

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**From:** Carrie Hoelscher [mailto:carrie@allianceforlifemissouri.com]  
**Sent:** Thursday, February 16, 2017 8:27 AM  
**To:** Kraft, Emily; Gina Manual  
**Subject:** Email change needed

Hi Emily,

I believe I remember you telling me that any email changes for our subs on the database need to go through you to be changed??? If that's the case, Gina Manual at Thrive has recently gotten married. She is changing her name on her profile page, but her email has also changed. It WAS [gmanual@thrivestlouis.org](mailto:gmanual@thrivestlouis.org). It is NOW [gmanoj@thrivestlouis.org](mailto:gmanoj@thrivestlouis.org). Would you please let either me or her know when the email change has been made so she will know when to begin logging in with her new email as her username?

Thank you!  
Carrie  
Carrie Hoelscher  
A2A Program Manager



Email 1

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